



ABN 55 862 683 342

ACN 134 338 604

Storage & Handling:

Laminated bamboo sheet and veneers should be stored in a well-ventilated area away from heat sources, flames, or sparks. It should be **stored flat** and protected from water or moisture loss or ingress (gain).

Moisture present will encourage mould or mildew growth on the surface of the bamboo sheet.

Cover to protect against discolouration from UV light.

Excessive dryness will encourage warping and splitting of the exposed raw faces.

Secure your load when transporting.

Lifting a bamboo sheet clearly from the bamboo sheet beneath in the stack, will reduce the possibility of surface damage or gouging.

Adhere to Safe Work Australia National Code of Practice for Manual Handling.

0.6mm and 5mm Single Ply Bamboo:

5mm thick single ply bamboo is designed to be pressed (in a cold press) with cross-linked PVA (such as Titebond or Selleys Aquadhere product) water based, nontoxic adhesive onto a substrate of heavier gauge than 5mm, and, or a rigid material, with a surface allowing key and grip.

5mm thick single ply bamboo, used alone, the bamboo will almost never hold to a flat shape, it will react to atmospheric changes resulting in cupping, splitting or twisting. It is also quite fragile to handle; splitting easily. Splits will not affect the end result if cold pressed to a sound substrate.

5mm thick bamboo sheets despatched by LETObamboo are selected for relative straightness, and without splits.

0.6mm fleece-backed and 1.5mm, 2.5mm and 4.3mm thick bamboo ply, are not to be heavily sanded. Start with 240 grit and 400+ grit and up thereafter.

LETObamboo will not be held liable for splitting or damage caused by the receiver.

BAMBOO PLY SHEET MUST BE LIGHTLY SANDED, AND SEALED TO ALL FACES, BEFORE INSTALLATION, WHEN USED FOR JOINERY, CEILING OR WALL CLADDING.

Office/Warehouse 14 Endeavour Way, Braeside, Victoria, Australia, 3195.

T. +61 3 8512 0681 +61 (0)492 990 970 **E.** letosales@letobamboo.com

Sheet material Warranty:

LETObamboo warranties all material supplied is made using non-toxic glues, and compliant with the Living Building Challenge

- LETObamboo warranties that the raw material sourced for the manufacture of the bamboo ply sheets, is from sustainably sourced farmers – all material is Forest Stewardship Council certified.
- LETObamboo warranties the ply material supplied for the express use for interior applications only, will not de-laminate for its' usable lifetime.
- LETObamboo warranties the ply material supplied is within a range of +/-1mm in thickness of the specified supplied stock.
- LETObamboo ensures that material delivered by us (not sub-contractors), has been protected sufficiently from damage in transport, and will always be delivered in the condition we received it from the factory.
- All material despatched by LETObamboo will be wrapped or protected by cover material.
- All material is 'oversized' – therefore if any edges are damaged in transport, they can be trimmed without affecting the size purchased – except for the material measuring 4000mm x 900m - which is not oversized.
- All material supplied must be checked for straightness, damage or clear imperfections before cutting, as LETObamboo will not accept returns of cut/trimmed sheets.

All LETObamboo supplied sheet material must be sealed promptly to ALL faces after cutting/trimming to avoid any moisture loss or gain resulting in cupping or otherwise shape changes. Surfaces must be sealed with recommended sealants.

- No Petro-Chemical sealants or solvents are to be applied or used on the LETObamboo ply as these products will 'attack' the adhesive binders that bond the bamboo strips together, causing surface degradation.

LETObamboo will always comply with all Australian Statutory Consumer Law, regarding Repair (minor irregularities), Replace or Refund for major irregularities.

PLEASE NOTE: Bamboo is a natural material (like timber) and as such, no 2 sheets are identical. There are always variations in shade (colour) and visual texture across a single sheet, and from one sheet to another – within a reasonable spectrum. The factory reserves the right to change the composition or the thickness of the ply layer between, or of the faces of the bamboo sheets without notification.

- LETObamboo will not accept the return of any sheets after they have been cut, or damaged by the receiver of the goods. All reasonable claims will be considered on merit and evidence. No refunds for change of mind



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LETOBAMBOO MATERIAL RECYCLING:

Because bamboo board is as strong as it is and doesn't suffer the deterioration that other (mostly particleboard) products suffer, we do not envisage much bamboo board being returned to us. Bamboo board can very easily be re-converted into other items of use, different from the purpose it was originally designed for. The original item can be dis-assembled, the finish can be removed by sanding (taking necessary precautions where solvent based finishes were used), and the pieces can be cut into other shapes fit for re-assembly, and re-finishing. If re-cycling is not an option, nor on-selling for extending continued use, we can offer the following options for consumers or businesses -

How LETObamboo helps minimize the waste disposal of bamboo board products:

- Offers a free and convenient Take Back Program for consumers and businesses that would like LETObamboo to recycle their products for them. The Take Back program uses a network of LETObamboo re-sellers across the country to accept the products in at no cost.
- Remanufactures or refurbishes retailer and consumer returns and utilizes them for repair and replacement programs, as well as for sales into some secondary markets.
- Can recycle close to 100% of the materials from any returned products that can't be re-used, and partners with a certified recycler to ensure that responsible recycling practices are utilized*.

How to recycle LETObamboo products-

Take Back Program - Free! We provide a free courtesy product Take Back Program for the recycling of LETObamboo boards or panels. In addition, we will also accept bamboo boards or panels made by another company, from consumers. If you are not interested in sending LETObamboo product to one of our listed re-sellers for recycling, please recycle locally and responsibly. If you'd like to recycle your LETObamboo products locally, LETObamboo recommends that you use a recycler with a commitment to supporting environmental stewardship by handling the donated material in a responsible way. Bamboo is biodegradable.

- Australian residents, please use the following link to find a recycler in your area: <http://www.sita.com.au/council-solutions/municipal-solid-waste/> *Additional information on the LETObamboo recycling efforts: LETObamboo supports the goals of certifications such as EcoSpecifier (GreenTag) and the Green Building Council (Green Star), and we believe that a successful national recycling certification must be supported by government, business and affiliated associations. LETObamboo promotes recycling, with a commitment to environmental stewardship that meets our goals and values.



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MAINTENANCE:

Do not use any petroleum-based chemicals on or near the un-finished, unsealed bamboo. Do not clean or wipe the unsealed bamboo with any abrasive cleaners, or bleach. Clean sealed bamboo with cleaners that will not affect a painted surface. **(Check paint supplier's manufacturer's instructions)**. **If Intergrain Ultraclear is applied**, any scratches can be repaired by sanding the area affected and re-applying Intergrain Ultra-Clear sealant with a brush or small roller, sanding very lightly between 2 or 3 coats. Any holes or gouges can be filled with Timbermate wood filler in the Hardwood colour (from Bunnings or similar) – allowed to dry and sand off until smooth. Re-seal over the affected area with the Intergrain as above. Avoid water penetrating any unsealed areas of the bamboo. Seal to maintain good appearance.

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