

## CREATIVE DOORS Terms and Conditions of Sale:

- Bamboo is a natural material and as such has variations in texture and colour from the samples available and between each panel. These natural variations are not defects. Clients are welcome to hand select the sheet of their choice from the stocks available. Minor shrinkage or swelling of the bamboo panels will vary across the seasons and moisture content of the surrounding environment.
- Care must be taken with handling and storage of the doors; not to be stored in a damp environment. Doors supplied are to be stored vertically (not leaning), or laying down and supported over the entire surface area on a flat, smooth support. **Guarantee will be voided if the suitable storage conditions have resulted in the warping or other damage to the doors prior to installation.** Loss of moisture (dry conditions) affecting the doors or gain of moisture to the doors will void warranty conditions.
- CORRECT STORAGE CARE IS PARAMOUNT TO THE SUBSEQUENT SUCCESSFUL INSTALLATION OF THE DOORS.
- **All doors should be inspected visually upon delivery for any visible defects prior to hanging or applying the first coat of finish. Notification in writing must be made to the supplier within 7 days of delivery. Signature required below**
- **No returns will be accepted after the door has been trimmed in any way.**
- **No guarantee against bowing and/or twisting of doors over 2400mm high, 1200mm wide and 35mm thick or less**
- Solid Core or semi-solid doors supplied by LETObamboo must be hung on 3 hinges to 2040 high. 4 or 5 hinges, evenly spaced, or a pivot hinge system to be used to hang doors taller than 2040mm. SOLID bamboo doors weigh approx. 690kg per m<sup>3</sup>.
- Entrance doors should be protected from the weather (rain and sun exposure) by permanent structures such as eaves, walls, extended roof lines, and/or security doors. Complete sealing of ALL the door faces is mandatory.
- Immediately after first fitting (trimmed to size, holes made for hinges and hardware) ALL faces – especially top, bottom faces and all cut-outs – MUST be sealed in a suitable sealer, with a **minimum of 2 coats** to all raw surfaces to prevent absorption of moisture causing changes in the shape of the door before final hanging
- Bamboo doors MUST be sealed with water-based sealants. **DO NOT USE solvent based finishes**, especially any petrochemicals, as these will attack the adhesives that bind the bamboo together. Exterior grade sealants are required for exterior applications. Contact LETObamboo for suggested sealants.
- Entrance and Exterior doors should be finished in light colours in order to reduce heat absorption which may cause warping or shrinkage – particularly when facing a Westerly direction. **Dark colours will void warranty.** Both sides of the doors should have similar colours applied
- Regular inspections and maintenance should be carried out to prevent deterioration. LETObamboo or it's re-sellers will not be held responsible for lack of maintenance.

### Guarantee:

- Australian Consumer Law (statutory law) enshrines the consumer rights of repair, replace, refund. These rights will be upheld by LETObamboo in the instance that the doors supplied fail to be acceptable for good and fair reason, on the proviso LETObamboo is notified in writing WITHIN 7 days of delivery to site
- LETObamboo will uphold the above conditions for the life of the door/s where all conditions of sale have been met and can be substantiated. Normal, excessive wear and tear or damage excepted.

THE DOOR/DOORS HAVE BEEN RECEIVED IN TOTALLY FLAT AND PERFECT CONDITION:

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(Signed by the receiver)

**DATE OF DELIVERY** \_\_\_\_\_